



## Get the most out of your hearing aid fitting!

Download the TruHearing app ahead of your next visit and ask your hearing care professional to walk you through

- Pairing the hearing aids to your phone
- Navigating controls for volume and streaming
- Accessing remote care support

## App Download Instructions

- Step 1:** Go to the app Store (iPhone) or Google Play Store (Android) icon on your phone
- Step 2:** Type "TruHearing app" into the search bar and select the app from the list
- Step 3:** Enter a password if prompted by your phone. If not prompted, the app will begin downloading automatically

**Note:** It may take a few seconds for the app to completely download. You will know that it is completed when the app icon is visible on your screen.



Compatible with all Apple devices using iOS 9.3 and higher  
Compatible with most Android devices using Android 5.0 & higher

## Pairing Instructions

To place in pairing mode, open/close battery door or insert/remove hearing aids from the charger. Hearing aids will remain in pairing mode for ~3 minutes.

### iPhone Instructions

#### Pairing TruHearing Hearing Aids to your phone:

- 1 - Open Settings on iPhone. Select Accessibility, then MFi Hearing Devices or Hearing Devices.
- 2 - Tap on the names of the hearing aids and select "Pair" for each device, when prompted.

#### Pairing the TruHearing app to your phone:

- 1 - Open the TruHearing app and select *Bluetooth*® connection option (Accept location permission request).
- 2 - Please wait a few seconds until app reads Connection Successful (green check mark).
- 3 - You're ready to use the app! Tap on the "Let's Go!" icon at bottom of screen.

### Android Instructions

#### Pairing devices to the TruHearing app with Android:

- 1 - Open the TruHearing app and select *Bluetooth*® connection option and accept location permission request.
- 2 - Verify phone model is on the approved list of devices and tap "Next".
- 3 - Restart the hearing aids and place them next to the phone. Tap "OK".
- 4 - Select the names of the hearing aids and select "Pair" for each device, if prompted .
- 5 - Connection to devices will continue automatically. Please wait until app reads Connection Successful (green check mark).
- 6 - You're ready to use the app! Tap on the "Let's Go!" icon at the bottom of the screen.

**Notes:** .....

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**Questions on products?**  
Contact us at the dedicated TruHearing support line at **(800) 350-6147** or email **truhearing@sivantos.com**

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Part #SH202055 03/21 1.0  
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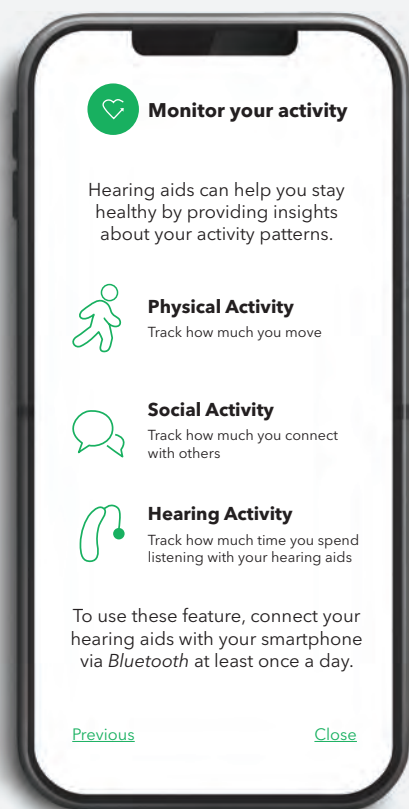


TruHearing® app – featuring NEW Health Insights  
Get the most out of your hearing aids



# Create harmony between your hearing aids and everyday life.

The TruHearing app lets you pinpoint hearing settings and get insights about your healthy activities.



Beyond discreet controls, streaming and remote support – the TruHearing app with Health Insights motivates you to stay active, remain engaged with others and get the most out of your enhanced hearing experience. Wellness functions encourage you to live your life to the fullest for a healthier lifestyle!

Available exclusively with Bluetooth-enabled RIC and BTE devices



See how you're doing: track activities proven to support your health



Physical Activity

Strengthen your heart, improve circulation and lower your risk of heart related diseases



Social Activity \*\*

Stimulate your brain, strengthen your immune system and prevent related illnesses

\*\* Ask your provider to activate OVP to enable tracking



Hearing Activity \*\*\*

Engage with the world around you and keep track of how much time you spend listening with your hearing aids

\*\*\* Hearing Activity available Spring 2021

Remote Control



Bluetooth® Streaming



Hear Better in Noise



## TruHearing app



Tailored to your personal preferences, the user-friendly TruHearing app allows you to get the most out of your hearing aids.

- Remote Control – Discreetly adjust programs, volumes and more right on your phone
- Bluetooth® Audio Streaming – Easily stream high-quality audio with Bluetooth-enabled hearing aids
- Virtual Support\* – Remote care support with your hearing care professional when in-person visits are not an option
- NEW Health Insights – tracks physical, social and hearing activity to support overall health

\* Activation required by your Hearing Care Professional to access.